

# Fostering a Compliance Culture: Be an Immune System, Not a Police Force

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- Compliance professionals face a real challenge in fostering focus on compliance when the workforce is appropriately focused on the important health care services they furnish
- To the workforce, compliance program activity can sometimes feel like all criticism and enforcement, and the workforce sometimes actively avoids and dismisses program interaction
- The speaker will work with attendees to recharacterize the program as an "immune system" that protects or minimizes the entity's experience of "sickness", characterizing program activity as a positive part of the health care team

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