

# Unconscious Bias, Cognitive Errors, and the Compliance Professional (2020 Compliance & Ethics Institute)

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Michael Johnson, CEO , Clear Law Institute, LLC.

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- Strategies for compliance professionals to avoid and reduce the impact of unconscious bias and cognitive errors in their work
- Cognitive errors that can impact compliance officers during investigations, including affinity bias, confirmation bias, expectancy effects, investigator bias, lie bias, priming, trustworthiness bias, and Dangerous Decisions Theory
- Unconscious bias towards social groups, including how to assess bias using the Implicit Association Test

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