

Year One of a Compliance Journey: A First Year Under a CIA – Tips to Prepare for and Implement Best Practices for Your CIA

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- Attendees will get a broad overview of one organization's (Mercy's) journey as it navigated the first-year requirements of a CIA. We will cover the evolving requirements of a CIA, how organizations can plan for year 1, and how to prepare governance and leadership
- Attendees will review how to prepare Certifying Employees so they are not surprised by and can be comfortable providing the Management Certification. We will review steps Mercy took to create a process to identify, investigate, and cure potential risks
- The presentation will also address how to change the culture of your organization. We will provide tips and identify best practices to change the culture of an organization, starting at the top with the board and CEO, and reaching down to entry-level workers

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