

## Compliance Today – August 2024



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### An effective compliance program requires avoiding the creation of a false sense of urgency

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by Jay Anstine

In the fast-paced environment of today's highly regulated healthcare industry, urgency often appears in compliance work as a driving force behind productivity and success. Not all matters are urgent, though, and creating a false sense of urgency can backfire on a compliance officer in the form of heightened stress, burnout, and ineffective decision-making.

Given that our audience generally assumes urgency based on our job titles alone, it is critical to be able to distinguish between genuine urgency and a manufactured one.

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