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Use of AI tools in compliance programs

by Betsy Wade

When healthcare compliance programs started in the mid-1990s, compliance professionals often could be found in law libraries researching laws and regulations to build policies and training. Fast forward 28 years, and compliance professionals are now using artificial intelligence (AI) tools like ChatGPT because of their advanced processing capabilities as an innovative approach to staying informed on the laws and regulations that govern the healthcare industry, streamlining processes, and providing insights that might not be apparent through traditional methods.

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