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Time to put the water into buckets (a.k.a. action plans)

by Catherine Boerner

Due to the pace of the compliance department, you often feel like you are drinking from a fire hose. On a recent call with a client, it was fun when she said, “We really need to start using buckets.” I pictured using buckets to capture at least some water from the fire hose in an organized manner. This led to the discussion of using action plans to organize work, track progress—no matter how slow progress may be—and attempt to hold people accountable.

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