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Artificial intelligence: If you are not already thinking about it, you are too late

by Marti Arvin, JD, CHC-F, CCEP-F, CHPC, CHRC

Artificial intelligence (AI) is a hot topic in healthcare. There are an ever-increasing number of tools that use AI in healthcare, but this column will just focus on one type and discuss privacy considerations.

Ambient listening technologies are being offered to help support provider documentation. The platform records the entire interaction between the patient and the provider and extracts the “relevant” information to create the provider’s note for the encounter.

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