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An effective compliance program requires vetting the accuracy of your communications

by Jay Anstine

A significant component of an effective compliance program is vetting the accuracy of what you are saying to your audience. To be clear, I'm talking about communications involving a higher risk level. Let me give you three common examples:

1. Any communications with an external party, such as a patient/family member, government agency, organizational business partner, or the media.
2. Any discussion with others inside the organization where you are analyzing or making a conclusion about a potential compliance concern.
3. Any communications in which you provide an opinion that is interpreting a regulation, internal policy, or other formal guidance.

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