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Key components of annual compliance training

by Donnetta Horseman

Annual compliance training is a staple of effective compliance programs and required by federal program payers. Medicare Parts C and D plan sponsors' employees; governing body members; and their first-tier, downstream, and related entities must satisfy annual general compliance and fraud, waste, and abuse training requirements. While specialized content may be needed based on an employee's job function or business setting, four key components should always be covered.

General compliance concepts

A general overview of compliance concepts should be included in annual compliance training, including but not limited to the seven elements of an effective compliance program, a general description of the compliance program, the identity of the organization's chief compliance officer, functions covered by the compliance office, vital compliance policies, and that all workforce members are responsible for ensuring compliant business practices.

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