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## The importance of monitoring compliance and ethics programs

By Jeffrey M. Kaplan, JD

The connections and relationships between relevant compliance and ethics (C&E) "checking" categories can be confusing.

- 1. Auditing can overlap with both program assessment and risk assessment.
- 2. There can also be an "underlap" between the three functions.
- 3. The line between auditing and investigations is not always well-marked. Often what starts as the former can morph into the latter.
- 4. Monitoring can overlap with C&E program governance and management.
- 5. Metrics are generally part of monitoring but are sometimes discussed separately.
- 6. Encouraging reports of suspected violations can be seen as a form of monitoring—but is generally treated as a different animal altogether.
- 7. Metrics are generally part of monitoring but are sometimes treated separately.
- 8. Other types of internal controls (e.g., pre-approvals) can also be viewed as a form of monitoring—but typically serve different functions.

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