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### Using impactful metrics

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By Ahmed Salim

Compliance metrics are essential for measuring compliance programs' effectiveness and identifying areas for improvement. Compliance programs are designed to ensure that organizations operate within the bounds of legal and ethical regulations while safeguarding sensitive information. Metrics provide the means to assess whether these programs achieve their objectives and how they can be optimized to improve compliance outcomes.

To effectively use metrics within a compliance program, it is important to establish a set of key performance indicators (KPIs) that reflect the organization's goals and objectives. These KPIs should be tailored to the organization's specific sector.

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