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Privacy concerns around using ChatGPT within healthcare

By Ahmed Salim

ChatGPT is an artificial intelligence (AI) model trained on massive amounts of data and can generate human-like text responses to user prompts. In healthcare, ChatGPT can be used to provide virtual assistance to clinicians, answer patient queries, and streamline administrative tasks. However, these applications of AI raise privacy concerns when it comes to employee usage.

One of the primary concerns with the use of ChatGPT by healthcare employees is the risk of disclosing sensitive protected patient information. Due to the nature of protected patient health information available to healthcare employees, if employees use ChatGPT for communication, there is a risk that patient data could be exposed.

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