COSMOS
Navigate the Compliance Universe

Complete Healthcare Compliance Manual Resource: Sample Written Standards Matrix

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Document Type	What It Does	Vetting	Required Approvals	Publication Method	
Standards of Conduct/ Code of Conduct	Establishes principles which apply to every employee as well as [Governing] Board	[Governing] Board; Senior Leaders	[Governing] Board; Senior Leaders	Distribute to each new employee during Orientation; post on website in [vendor] area	
Policy	Establishes a System position; sets a minimum expectation	Minimum one end user from affected [department]	Compliance Committee, if compliance-related (CCO determines); Legal Department subject matter counsel; System Policy Committee CMS SOM Appendix A	Policy Email	Po Procedures M

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Process	Implements the policy; could be the same as a procedure but may not be		CMS SOM Appendix A		
Procedure	Implements the policy; could be the same as a process but may not be		CMS SOM Appendix A		
Protocol, Standing Order	"Hospitals have the flexibility to use standing orders to expedite the delivery of patient care in well-defined clinical scenarios for which there is evidence supporting the application of standardized treatment or interventions." Source: CMS SOM Appendix A Interpretive Guidelines §482.24(c)(3)		CMS SOM Appendix A		
			Consider other resources for standard definitions and requirements, inclu		

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Organizations to consider:

- ISO: International Organization for Standardization *http://www.iso.org/*
- Clinical Laboratory Improvement Amendments *https://www.cms.gov/regulations-and-guidance/legislation/clia*
- *[insert other resources here]*

Types of Written Standards to consider:

- Desk Reference
- Job Aid

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