

# 2023 ADA Compliance for Healthcare Facilities and Services

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James Fetter, Associate, Nelson Mullins .

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- Understand basics of the ADA—purpose, importance, application to healthcare facilities.
- When developing an Americans with Disabilities Act (ADA) compliance plan, consider the perspective of people with disabilities and consult them whenever possible.
- Be proactive, not reactive.
- Don't wait to be sued; instead, take actions now to comply with the ADA.
- Be on the lookout for barriers to physical access, effective communication, and the accessibility of your organization's website.
- Physical access goes beyond wheelchair access, and effective communication includes but goes beyond providing interpretation services for deaf patients.

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