

## Compliance Today – August 2022 Where are the feedback loops for continual improvement?

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By Catherine Boerner

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Now more than ever it is so important to make sure compliance is baked into your organization and there are continual improvement feedback loops in place around high-risk areas. With everyone so short-staffed and with employee turnover, things are falling through the cracks. For some areas, it might also be a result of shifting to remote work. If you have a strong compliance program and culture and strong leaders, now is the time to really encourage those strong leaders to build in compliance safeguards to help protect the organization over time. What is measured gets done, so pay attention to what is being measured. What results would become concerning to them? How do we know when we might be getting off track? What else should/could be measured?



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