

## Report on Medicare Compliance Volume 31, Number 10. March 21, 2022

### Culture Quiz: Identifying Strengths and Weaknesses

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By Nina Youngstrom

Twice a year, DocGo, a provider of mobile medical services, gives its employees a culture quiz, said Chief Compliance Officer Steve Sugrue. “The more often you do it, the more helpful data points you have, and then you can calibrate your training accordingly,” he said. “You may become aware of themes,” such as the need to increase promotion of the code of conduct or the hotline or examine your response to complaints. Contact Sugrue at [ssugrue@docgo.com](mailto:ssugrue@docgo.com).

Do you feel like you were provided with enough corporate training to do your job ethically?

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Are you aware of the Compliance Code of Conduct? If no, please review it via Ninth Brain File Cabinet.

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