

## CEP Magazine – February 2020 Train them, then train them (and us) some more

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By Gerry Zack

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We are all aware of regulators' expectations that we provide compliance training to our employees. In fact, Kirsten Liston recently wrote an excellent book on the topic for SCCE called *Creating Great Compliance Training in a Digital World*.<sup>[1]</sup>

Content, methods of delivery, and audience selection are all important issues to address in planning a training program. But the questions of frequency and documentation continue to be areas in which companies find themselves getting in trouble. And that's the subject of my column this month.

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