

Compliance Today – September 2021 OIG management challenges

By Catherine Boerner

Catherine Boerner (cboerner@boernerconsultingllc.com) President of Boerner Consulting LLC, New Berlin, WI.

- [linkedin.com/in/catherineboerner/](https://www.linkedin.com/in/catherineboerner/)

The *2020 Top Management and Performance Challenges Facing HHS* is an annual publication of the U.S. Department of Health & Human Services (HHS) Office of Inspector General (OIG).^[1] It is a good resource to review.

It is interesting to see, over the past four years, how the challenges have changed in terms of the order they are listed. “Safeguarding Public Health” obviously rose to the top in 2020. Table 1 shows the past two years.

2019 Top Management and Performance Challenges Facing HHS Overview	2020 Top Management and Performance Challenges Facing HHS Overview
1. Ensuring the Financial Integrity of HHS Programs	1. Safeguarding Public Health
2. Delivering Value, Quality, and Improved Outcomes in Medicare and Medicaid	2. Ensuring the Financial Integrity of HHS Programs
3. Protecting the Health and Safety of HHS Beneficiaries	3. Delivering Value, Quality, and Improved Outcomes in Medicare and Medicaid
4. Safeguarding Public Health	4. Protecting the Health and Safety of HHS Beneficiaries
5. Harnessing Data to Improve Health and Well-Being of Individuals	5. Harnessing Data To Improve Health and Well-Being of Individuals
6. Working Across Government to Provide Better Service to HHS Beneficiaries	6. Improving Collaboration To Better Serve Our Nation

Table 1: 2019 and 2020 Top Management & Performance Challenges Facing HHS

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