

Compliance Today – August 2021 Communication key in compliance

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One of the measures of having an effective compliance program is communication. Communication is one of the seven elements of an effective compliance program under the Federal Sentencing Guidelines,^[1] in Office of Inspector General (OIG) Compliance Program Guidance,^[2] and in the HCCA–OIG *Measuring Compliance Program Effectiveness: A Resource Guide*.^[3]

Implementing a compliance communications plan can help ensure constant, consistent communication on compliance both within and outside the organization. A compliance communications plan identifies the communication methods, frequency, and audiences intended to receive the message.

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