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You are completely right

By Kristy Grant-Hart

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The tension in the room was palpable. The volume was escalating as each side grew further entrenched in their opinions. Someone at the table stood. Everyone's eyes grew wide, waiting for the killer blow. Instead, the words, "You're right. I completely agree with that point," were said. Shock and relief came over everyone. Tempers cooled, and a way forward was found through what seemed an unconquerable impasse.

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