

Compliance Today – May 2021 Effective compliance training for board members

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Board members are a crucial audience when it comes to compliance training. The Centers for Medicare & Medicaid Services compliance program guidance states: “The governing body must receive training and education as to the structure and operation of the compliance program. The governing body should be knowledgeable about compliance risks and strategies, should understand the measurements of outcome, and should be able to gauge effectiveness of the compliance program.”^[1] Medicare Parts C and D contractors require first-tier and downstream entity board members to receive general compliance and fraud, waste, and abuse training within 90 days of appointment and annually thereafter. It is important to preclude the training with a communication to board members explaining why the training is required. Factors to consider when creating board member compliance training include the following.

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