

## 42 C.F.R. § 488.332

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### Investigation of complaints of violations and monitoring of compliance.

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- (a) *Investigation of complaints.* (1) The State survey agency must establish procedures and maintain adequate staff to investigate complaints of violations of participation requirements.
- (2) The State survey agency takes appropriate precautions to protect a complainant's anonymity and privacy, if possible.
- (3) If arrangements have been made with other State components for investigation of complaints, the State must have a means of communicating information among appropriate entities, and the State survey agency retains responsibility for the investigation process.

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