

## 42 C.F.R. § 441.555

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### Support system.

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For each service delivery model available, States must provide, or arrange for the provision of, a support system that meets all of the following conditions:

- (a) Appropriately assesses and counsels an individual before enrollment.
  - (b) Provides appropriate information, counseling, training, and assistance to ensure that an individual is able to manage the services and budgets if applicable.
- (1) This information must be communicated to the individual in a manner and language understandable by the individual. To ensure that the information is communicated in an accessible manner, information should be communicated in plain language and needed auxiliary aids and services should be provided.
- (2) The support activities must include at least the following:

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