

42 C.F.R. § 435.917

Notice of agency's decision concerning eligibility, benefits, or services.

- (a) *Notice of eligibility determinations.* Consistent with §§ 431.206 through 431.214 of this chapter, the agency must provide all applicants and beneficiaries with timely and adequate written notice of any decision affecting their eligibility, including an approval, denial, termination or suspension of eligibility, or a denial or change in benefits and services. Such notice must—
- (1) Be written in plain language;
- (2) Be accessible to persons who are limited English proficient and individuals with disabilities, consistent with § 435.905(b), and
- (3) If provided in electronic format, comply with § 435.918(b).
- (b) Content of eligibility notice—(1) Notice of approved eligibility. Any notice of an approval of Medicaid eligibility must include, but is not limited to, clear statements containing the following information—

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