

## 42 C.F.R. § 51.25

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### Grievance procedure.

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(a) The P&A system shall establish procedures to address grievances from:

- (1) Clients or prospective clients of the P&A system to assure that individuals with mental illness have full access to the services of the program; and
- (2) Individuals who have received or are receiving mental health services in the State, family members of such individuals, or representatives of such individuals or family members to assure that the eligible P&A system is operating in compliance with the Act.

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