

42 C.F.R. § 2.4

Complaints of noncompliance.

- (a) *Receipt of complaints.* A part 2 program must provide a process to receive complaints concerning the program's compliance with the requirements of this part.
- (b) *Right to file a complaint.* A person may file a complaint to the Secretary for a violation of this part by a part 2 program, covered entity, business associate, qualified service organization, or lawful holder in the same manner as a person may file a complaint under 45 CFR 160.306 for a violation of the administrative simplification provisions of the Health Insurance Portability and Accountability Act (HIPAA) of 1996.

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