
45 C.F.R. § 303.11

Case closure criteria.

- (a) The IV-D agency shall establish a system for case closure.
- (b) The IV-D agency may elect to close a case if the case meets at least one of the following criteria and supporting documentation for the case closure decision is maintained in the case record:
 - (1) There is no longer a current support order and arrearages are under \$500 or unenforceable under State law;
 - (2) There is no longer a current support order and all arrearages in the case are assigned to the State;
 - (3) There is no longer a current support order, the children have reached the age of majority, the noncustodial parent is entering or has entered long-term care arrangements (such as a residential care facility or home health care), and the noncustodial parent has no income or assets available above the subsistence level that could be levied or attached for support;
 - (4) The noncustodial parent or alleged father is deceased and no further action, including a levy against the estate, can be taken;
 - (5) The noncustodial parent is living with the minor child (as the primary caregiver or in an intact two parent household), and the IV-D agency has determined that services are not appropriate or are no longer appropriate;
 - (6) Paternity cannot be established because:
 - (i) The child is at least 18 years old and an action to establish paternity is barred by a statute of limitations that meets the requirements of § 302.70(a)(5) of this chapter;
 - (ii) A genetic test or a court or an administrative process has excluded the alleged father and no other alleged father can be identified;
 - (iii) In accordance with § 303.5(b), the IV-D agency has determined that it would not be in the best interests of the child to establish paternity in a case involving incest or rape, or in any case where legal proceedings for adoption are pending; or
 - (iv) The identity of the biological father is unknown and cannot be identified after diligent efforts, including at least one interview by the IV-D agency with the recipient of services;
 - (7) The noncustodial parent's location is unknown, and the State has made diligent efforts using multiple sources, in accordance with § 303.3, all of which have been unsuccessful, to locate the noncustodial parent:

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