

## Compliance Today - April 2018 Things are not always as they seem

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This is truly an "Exhale" topic, because I really do believe most compliance and even some privacy issues are not as bad as they seem when first reported. Everyone really should exhale, stay calm, and just start the process of collecting the facts. Easier said than done, I know. Compliance officers and privacy officers don't know from one day to another what their day will be like and what concerns will be reported. It can be difficult sometimes to just stay calm emotionally and work the concern through to resolution. The ups and downs of the investigations can make you wonder where it will end up, but oftentimes, at the end of the day, things are not as bad as they may have seemed at first. That is why you cannot jump to conclusions.

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