

Report on Medicare Compliance Volume 28, Number 16. April 29, 2019 Pro-Customer Warranty for Contracts With Tech Vendors

Attorney Steven Helland recommends that organizations include warranties in their vendor contracts that ensure website, app and other virtual accessibility and shift the financial responsibility to vendors if their noncompliance results in a lawsuit. "Next time you are getting a website update or buying new technology, you want to put in the contract the vendor will comply with the Americans with Disabilities Act and will indemnify you," says Helland, with Fredrikson & Byron in Minneapolis. Below is his suggested language. Contact him at shelland@fredlaw.com.

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