

## Compliance Today – May 2019 Win or Lose

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You cannot win in clinical trial accounts receivable unless you stay on top of it. A site cannot afford to sit on claims that were denied due to common mistakes, such as a forgotten modifier or a missing Z00.6 diagnosis code. The best practices are being aggressive by turning these around the same day you realize the mistake and not leaving it to the next day. If you don't fix it right away, you could allow a "write off" and that is not a good process in clinical trial billing.

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