

# 15 U.S. Code § 5721

---

## Regulations

---

### **(a) In general**

#### **(1) Rules required**

The Commission shall, in accordance with the requirements of this section, prescribe rules establishing procedures for the correction of billing errors with respect to telephone-billed purchases. The rules prescribed by the Commission shall also include provisions to prohibit unfair or deceptive acts or practices that evade such rules or undermine the rights provided to customers under this subchapter.

#### **(2) Substantial similarity to credit billing**

The Commission shall promulgate rules under this section that impose requirements that are substantially similar to the requirements imposed, with respect to the resolution of credit disputes, under the Truth in Lending and Fair Credit Billing Acts [15 U.S.C. 1601 et seq., 1666 et seq.].

This document is only available to subscribers. Please [log in](#) or [purchase access](#).

[Purchase Login](#)